



Membership Terms & Conditions

Membership duration

When you sign up for a Membership Plan with Move Through Life Dance Studio (MTL) you are taking out a 1 year membership plan paid in monthly instalments. However, you are not locked-in to this plan. If you need to cancel your membership at any time, you are able to do so. There are some conditions, which are covered in these Membership Terms & Conditions.

Pricing and payment

Payment options

You can choose to pay via direct debit from your nominated bank account or by credit card. There is a 2.5% surcharge if you choose to pay via credit card.

Payment instalments

Payments will be deducted from your nominated credit card or bank account on the same day of each month as the day you start your membership.

You can choose to pay in 11 or 12 instalments per year. There are 48 teaching weeks in the year, meaning that for 4 weeks each year (from mid December to mid January) there are no classes.

If you pay in 11 instalments, you will not have a payment due in December. If you choose to pay in 12 instalments, the monthly cost will be lower because the cost of the 48 weeks' worth of classes is spread out over the 12 monthly payment.

If you have chosen to pay in 12 monthly instalments and you cancel your Membership before December, there will be a levy to take into account the December payment. This will be calculated on a pro rata basis to account for the lower price you have been paying each month.

Calculations for unlimited options are based on 3 classes/week.

Monthly investment

The monthly fee for each membership package is below (all prices include GST):

Membership Plan	Monthly amount	
	12 instalments	11 instalments
Virtual is \$10/month	\$10	\$10
Bronze is \$40/month	\$40	\$45
Silver is \$75/month	\$75	\$90
Gold is \$140/month	\$140	\$160
Platinum is \$195/month	\$195	\$220

Classes in Aldinga, Clarence Park, Crafers, Glengowrie,
Henley Beach, and Seacliff

PO Box 875, Brighton SA 5048 | mobile 0402 070 021 | ABN 33 026 62 728
email info@mtl-dancestudio.com.au | www.mtl-dancestudio.com.au

Concession prices

A 10% discount is available for people with a seniors, pensioner or full-time student card. To access the concession price, a copy of your concession card must be provided (by email or in person) and a discount code will be provided.

Credit card expiry

If your credit card is about to expire, the booking system will automatically send you an email to let you know, and give you instructions on how to update it.

Variation to prices

Fees are subject to change if there are changes to our costs, such as the requirement to register for GST or significant increases in venue or teaching fees, insufficient members to cover the costs of operating the dance studio. You will be advised in writing if this ever happens before your monthly fee changes, and given an explanation for why we need to change the prices.

Ezidebit

Your payments will show up on your credit card or bank account statement as being to Ezidebit, which is the direct debit agent used by Move Through Life Dance Studio.

Entitlement / Benefits

Classes

See below how many classes each membership package offers for you to attend for our 48 week teaching year (which goes from mid-January to mid-December each year) for a period of 12 months.

- Virtual - no classes included
- Bronze - 1 classes per fortnight
- Silver - 1 class per week
- Gold - 2 classes per week
- Platinum - unlimited classes

Exclusive Members-Only Facebook group

You also get access to our exclusive Members-only closed Facebook group, where you can access practice videos, video tutorials, advice & feedback, and discussion with other MTL members.

Discounts

As a Member, you will receive a discount on extra classes and products sold through our online retail shop, such as MTL t-shirts:

- Virtual, Bronze and Silver members receive a 10% discount
- Gold and Platinum members receive a 15% discount

Changes to membership

Auto-renewal

The membership will auto-renew at the end of the 12 months unless you advise otherwise. You will receive an email from us before that happens to remind you so you have the chance to opt-out. If

you miss the date, don't worry, you can get in touch with us up to a month after it auto-renews to opt-out.

Notice period for changes to your membership

To terminate (cancel), downgrade, or put your membership on hold, you will need to advise us in writing by emailing info@mtl-dancestudio.com. Do not send your cancellation advice by SMS or in person.

The early termination (cancellation) advised must be sent by you at least seven (7) days before your next payment is due. Most memberships commenced after 1 January 2018 will be set for the payment to be deducted on 15th of the month. As such, any cancellation must be advised by email before the 8th of the month.

You will not receive a refund for your most recent payment, even if you haven't used all your classes.

Early termination (cancellation) of membership

If you aren't able to continue classes you are able to end the contract early by emailing info@mtl-dancestudio.com.

If you have chosen to pay your monthly instalments in 12 monthly payments, you will be liable for the December payment (or a portion of the payment depending on how long you have been a member), as you have been paying less each month to cover the 4 weeks when we don't have classes).

Downgrading or upgrading membership

If you find that your circumstances change, and you want to change to a different membership plan, you can.

If switching to a lower price membership plan you will:

- not receive a refund for your most recent payment, even if you haven't used all your classes
- still be liable for the December payment (or a portion of the payment depending on how long you have been a member), as you have been paying less each month to cover the 4 weeks when we don't have classes).

You can upgrade to a higher price membership plan at any time without a set notice period.

Putting your membership on hold

If you are unable to attend classes for a period of a month or longer during the 12 month period. Please email info@mtl-dancestudio.com.au to request a hold on payments during that period.

If putting a 12 month membership on hold, your contract will be extended by the period of time for which it was on hold.

We will send you an email before your membership is due to re-activate.

You cannot keep your membership on hold past the end date of your membership. If you do not re-activate it before then, you will need to take out a new membership at the prices that are current and the time you take out the new membership.

Bookings

You are able to book and cancel classes through the MindBody online booking system (<https://clients.mindbodyonline.com/classic/ws?studioid=194988>) or mobile app (available for download in the AppStore or Google Play).

You can ask MTL to book you in for a regular class for a full year by emailing us at info@mtl-dancestudio.com.au.

If you need to cancel and reschedule a class, you can do this through our [online booking system](#) or [mobile app](#).

You can see screenshots of this process at www.mtl-dancestudio.com.au/booking-guide.pdf

Please note, If you cancel the class *before* it starts, you'll be able to use the credit to attend any of our classes. You won't be able to do so if you don't cancel it.

Changes to Membership Terms & Conditions

You will be advised in writing (via email) if there are any variations to the membership terms and conditions, and given an explanation for why they are being changed.