

Membership Terms & Conditions



Membership duration

When you sign up for a Membership Plan with Move Through Life Dance Studio (MTL) you are taking out a 1 year membership plan paid in 4 weekly instalments. However, you are not locked-in to this plan. If you need to cancel your membership at any time, you are able to do so.

Membership levels

There are four different membership levels to choose. Details are outlined in Table 1.

Pricing and payment

Payment options

You can choose to pay via direct debit from your nominated bank account or by credit card. There is a 1.5% surcharge if you choose to pay via credit card.

Payment instalments

Payments will be deducted from your nominated credit card or bank account on the same day of the week every four weeks as the day you start your membership.

There are 48 teaching weeks in the year, meaning that for 4 weeks each year (from mid December to mid January) there are no classes. You will not have a payment in the 4 weeks when there are no classes.

Investment

The investment for each membership package is outlined in Table 1 (all prices include GST).

Concession prices

A 10% discount is available for people with a seniors, pensioner or full-time student card. To access the concession price, a copy of your concession card must be provided (by email or in person) and a discount code will be provided.

Credit card expiry

If your credit card is about to expire, the booking system will automatically send you an email to let you know, and give you instructions on how to update it.

Variation to prices

Fees are subject to change if there are changes to our costs, such as the requirement to register for GST or significant increases in venue or teaching fees, insufficient members to cover the costs of operating the dance studio. You will be advised in writing if this ever happens before your monthly fee changes, and given an explanation for why we need to change the prices.

Payment service provider

Your payments will show up on your credit card or bank account statement as being to QuickPay, which is the payment service provider used by Move Through Life Dance Studio.

Dishonour fee

Please ensure there are sufficient funds in your account for your four weekly fee. If there are insufficient funds in your nominated bank account or credit card, QuickPay will charge you a dishonour fee of \$11.

Entitlement / Benefits

Class credits

Every four weeks new class credits will be made available to you for use. The number of credits added in each four week cycle depends on your membership level and is outlined in Table 1.

Class rollover

We do encourage you to attend the same class each week, but you can use those class credits to attend any class on our schedule.

Class credits that are unused at the end of each four week payment cycle will be rolled over and will be valid until the end of your current membership agreement.

If a class is cancelled by Move Through Life, you can use the unused class credit to attend any other class within the timeframe of your membership agreement.

Exclusive Members-Only Facebook group

You also get access to our exclusive Members-only closed Facebook group, where you can access practice videos, video tutorials, advice & feedback, and discussion with other MTL members.

Discounts

As a Member, you will receive a discount on extra classes and products sold through our online retail shop, such as MTL t-shirts. Details are outlined in Table 1.

Changes to membership

Auto-renewal

The membership will auto-renew at the end of one year unless you advise otherwise. You will receive an email from us before that happens to remind you so you have the chance to opt-out. If you miss the date, don't worry, you can get in touch with us up to a month after it auto-renews to opt-out.

Notice period for changes to your membership

To terminate (cancel), downgrade, or put your membership on hold, you will need to advise us in writing by emailing info@movethroughlife.com. Do not send your cancellation advice by SMS or in person.

The early termination (cancellation) advised must be sent by you at least 14 days before your next payment is due. You will not receive a refund for your most recent payment, even if you haven't used all your classes, or if you have not provided 14 days notice.

Early termination (cancellation) of membership

If you aren't able to continue classes you are able to end the contract early by filling in our online cancellation form.

Downgrading or upgrading membership

If you find that your circumstances change, and you want to change to a different membership plan, you can.

If switching to a lower price membership plan you will not receive a refund for your most recent payment, even if you haven't used all your classes.

You can upgrade to a higher price membership plan at any time without a set notice period.

Putting your membership on hold

If you are unable to attend classes for a period of 2 months or longer during the 12 month period you can put your membership on hold.

When your membership is on hold, any classes unused from the previous payment period will be available when your hold is finished. No payments will be deducted during the period of your hold. Your 12 month contract will be extended by the period of the hold.

Hold conditions:

- minimum hold period is two (2) months
- maximum hold period is six (6) months, or until the end of your membership, whichever is sooner.
- There is a fee of \$10 to put your membership on hold
- You will receive an email before your membership is due to re-activate
- If you need to extend the hold, you will need to provide notice in writing seven (7) days before the membership is due to be re-activated

Please email info@movethroughlife.com.au to request, extend, or otherwise amend, a hold on your membership.

Bookings

You are able to book and cancel classes through the Wellness Living online booking system or mobile app (available for download in the AppStore or Google Play).

You can ask MTL to book you in for a regular class for a full year by emailing us at info@movethroughlife.com.au.

If you need to cancel and reschedule a class, you can do this through our website, the online booking system, or mobile app.

Please note, if you cancel the class *before* it starts, you'll be able to use the credit to attend any of our classes. You won't be able to do so if you don't cancel it.

Changes to Membership Terms & Conditions

You will be advised in writing (via email) if there are any variations to the membership terms and conditions, and given an explanation for why they are being changed.

Table 1: Details of each membership package

	Virtual	Silver	Gold	Platinum
4 weekly payment instalment	\$10	\$77	\$142	\$197
Number of classes issued every 4 weeks	0	4	8	12
Discount on other purchases (additional classes, merchandise)	10%	10%	15%	15%